

## A Sample of TechOne Work in Healthcare

We work for healthcare providers and organizations, hospitals, and health plans. These clients range in size from being established enterprises to emerging ones. The nature of our work, in this practice, could be categorized as follows:

- Compliance to federal & state regs
- Information security
- Enterprise Apps Integrations
- Web portal with BPM
- Business Intelligence: analysis/ reporting

A brief description of some of our recent engagements is given below.

### **Compliance to regulations**

Analysis, concept-phase, project planning & solution design for remediation of apps, vis-à-vis regulations like HIPAA, SOX, COBIT, GLBA, PCI:

- **Social Security elimination**  
Work involves removal of SS# references, and access control for many enterprise applications. Client is a healthcare provider and health plan company.
- **Disease Management**  
Work involves systems related to diseases acquired during hospital visits (including EPIC). Client is a healthcare provider.
- **eDiscovery**  
Work involves organization of electronic documents and folders, which may be used for future legal cases. Client is a health insurance company.

### **Information Security**

Working in the information security office of a healthcare enterprise, involved in development of risk management strategies.

- SME advice to risk management, training development, national policy and vulnerability mitigation efforts.
- Program and project management for an information security product rollout involving 10,000+ users.

### **Employee Portal & BPM**

Enhanced a healthcare enterprise's employee portal for union agreements

- Modeled & implemented business processes and workflow, using an open-source BPM middleware tool.
- Intalio BPM, Websphere Process Server, Java, ETL, Oracle.

### **Enterprise Apps Integration**

TCIB - The Clinical InBox: For a physician's group, we built a system to save physician's time, simplifying the way they receive information. This involved integrating many enterprise apps.

- Lotus Notes, HL-7, XML, CORBA/IIOP, MQ Series, CICS, DB2/ Oracle

### **Peoplesoft ERP**

Analysis, customization and support of the Contingent Workforce module. Interfaces to other web-based apps.

### **IT & Network Ops**

- Desktop virtualization: conceptualization, engineering solution, rollout.
  - VMWare, MokaFive
- Security: TIM, TAM, Ingrian.

*"Over the past year and a half I have had the opportunity to work with TechOne technical resources. TechOne staffed the project with highly skilled and knowledgeable development resources. Their development lead was able to build and manage a highly competent team consisting of a diverse group of resources, at the same time meeting accelerated deliveries"*

**Sr. Program Manager,  
Kaiser Permanente**